

Extendicare

UPDATED INFORMATION

To our Residents and Family Members:

Attached below is the latest guidance issued Friday, March 13, 2020, from the Department of Health and Human Services, the Center for Medicare and Medicaid Services and the Center for Disease Control and Prevention.

Immediately following the issuance of the new guidelines, Extendicare implemented a restricted visitation policy of all visitors and non-essential health care personnel except for certain compassionate care situations. Please read the attached guidance below.

We appreciate our residents, patients, families and friends of Extendicare for their understanding and patience as we work to ensure the safety of those we care for. If you should have any questions, please feel free to contact us at (334) 793-1177.

[Center for Medicare/Medicaid Services Guidance for Limiting the Transmission of COVID-19 for Nursing Homes, effective March 13, 2020](#)

For ALL facilities nationwide:

Facilities should restrict visitation of all visitors and non-essential health care personnel, except for certain compassionate care situations, such as an end-of-life situation. In those cases, visitors will be limited to a specific room only. Facilities are expected to notify potential visitors to defer visitation until further notice (through signage, calls, letters, etc.).

For individuals that enter in compassionate situations (e.g., end-of-life care), facilities should require visitors to perform hand hygiene and use Personal Protective Equipment (PPE), such as facemasks. Decisions about visitation during an end of life situation should be made on a case by case basis, which should include careful screening of the visitor (including clergy, bereavement counselors, etc.) for fever or respiratory symptoms. Those with symptoms of a respiratory infection (fever, cough, shortness of breath, or sore throat) should not be permitted to enter the facility at any time (even in end-of-life situations). Those visitors that are permitted, must wear a facemask while in the building and restrict their visit to the resident's room or other location designated by the facility. They should also be reminded to frequently perform hand hygiene.